

CasaTunes FAQ

How does install work?

The same installation application is used to install a new installation, or to upgrade an existing installation. If this is an existing installation, the application will uninstall the existing installation prior to installing the new version. You should not uninstall the software manually because the installation application preserves your application settings when performing an upgrade. If you uninstall the application manually, these will be lost.

The installation application performs the following steps:

1. Verifies Microsoft Internet Information Services has been installed
2. Verifies Microsoft AJAX ASP.Net has been installed
3. Verifies the user account information for use with the CasaTunes Windows Service. The account you use should be the same as the account you use to logon and use with Windows Media Player or Media Center.
4. Downloads the latest components to install, based on the components you choose to install. The components are:
 - o CasaTunes Multi-Room Music Server (running as a Windows Service)
 - o CasaTunes Web Service (running as an ASP.NET application)
 - o CasaTunes registration information for Media Center
 - o Installs CasaTunes Keypad drivers
 - o If this is an OEM version of the product, then the custom OEM settings are downloaded as well
5. If this is an upgrade, then:
 - o The existing application settings are saved
 - o The CasaTunes Windows Service is stopped and uninstalled, if present
 - o The CasaTunes Web Service is removed
 - o CasaTunes is deregistered with Media Center
6. The CasaTunes Windows Service is installed (if selected)
 - o CasaTunes registers with Windows Firewall to open the CasaTunes communication port (TCP - Port 80)
 - o The Windows Service account information is setup and "logon as a service" rights are granted to the specified user account.
 - o The Application Event Log overflow is set to 'Overwrite as needed'
 - o The Windows Service settings are restored
7. The CasaTunes Web Service is installed (if selected)
 - o The Web Service settings are restored
 - o The startup page is configured (All Zones or a specific zone)
8. CasaTunes is registered with Media Center (if selected)
 - o The startup page is configured (All Zones or a specific zone)
9. The CasaTunes shortcut is added (if selected)
10. The CasaTunes Windows Service is started
11. If this is an initial installation, CasaTunes Setup is started

As the installation application proceeds through each of these steps, the results of each step are recorded in the installation log file. If there were errors during the installation, you can view the log file for more information about the error.